



the 1990s, the number of people in the UK who are employed in the public sector has increased by 1.5 million, from 2.5 million in 1980 to 4 million in 1999 (Department of Health 2000).

There is a growing emphasis on the need to improve the quality of care in the public sector, and to ensure that the public sector is able to meet the needs of the population. This has led to a number of initiatives, including the introduction of the Health Care Act 1999, which sets out the framework for the regulation of health care, and the introduction of the Health Care Commission, which is responsible for monitoring and improving the quality of care in the public sector.

The Health Care Act 1999 also introduced the concept of 'clinical governance', which is a system of accountability for the quality of care. Clinical governance is a system of accountability for the quality of care, which is based on the principle of 'continuous improvement'. It involves the establishment of a system of accountability for the quality of care, which is based on the principle of 'continuous improvement'.

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